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**SABAH BE *here for you* – MICE INCENTIVE (2020-2021)**

**FEEDBACK FORM**

|  |  |
| --- | --- |
| Event Name |  |
| Organization |  |
| Name |  |
| Email |  |

|  |  |
| --- | --- |
| **1** | **Did you face any challenges during the event?** |
| * No
 | 1 | Go straight to No.3 |
| * Yes
 | 2 | Please continue |
| *Please specify:* |
| **2** | **From a scale 5 to 1 where 5 means ‘very satisfied’ and 1 means ‘very dissatisfied’, how would you rate your level of satisfaction on the following?** |
| a | Venue (Location of event) Please specify: | Very dissatisfy |  |  |  | Very satisfied |
|  | Value of money | 1 | 2 | 3 | 4 | 5 |
|  | Food and beverages provided | 1 | 2 | 3 | 4 | 5 |
|  | Venue facilities | 1 | 2 | 3 | 4 | 5 |
|  | Quality of service | 1 | 2 | 3 | 4 | 5 |
|  |
| b | Ground Handler / DMC /PCOPlease specify: | Very dissatisfy |  |  |  | Very satisfied |
|  | Value of money | 1 | 2 | 3 | 4 | 5 |
|  | Quality of service | 1 | 2 | 3 | 4 | 5 |
|  | Knowledge and expertise | 1 | 2 | 3 | 4 | 5 |
|  |
| c | Transport and logisticsPlease specify: | Very dissatisfy |  |  |  | Very satisfied |
|  | Value of money | 1 | 2 | 3 | 4 | 5 |
|  | Quality of service | 1 | 2 | 3 | 4 | 5 |
|  | Quality of product (Transport Vehicle) | 1 | 2 | 3 | 4 | 5 |

|  |
| --- |
|  |
| d | AccommodationPlease specify: | Very dissatisfy |  |  |  | Very satisfied |
|  | Value for money | 1 | 2 | 3 | 4 | 5 |
|  | Quality of service | 1 | 2 | 3 | 4 | 5 |
|  | Facilities | 1 | 2 | 3 | 4 | 5 |
|  |
| **3** | **Did you achieve the targeted number of delegates or attendees for the event?** |
|  | * Yes
 | * No
 |
| Please advise final delegate numbers? |
|  |
| **4** | **Do you have any comment, opinion or suggestions on our destination for future improvement?** |
|  |  |
| **5** | **Do you have any other comments, opinions or suggestions for the venue, event supplier, ground handler, transport provider or other products and services provided on how to improve their services?** |
|  |  |