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**SABAH BE *here for you* – MICE INCENTIVE (2020-2021)**

**FEEDBACK FORM**

|  |  |
| --- | --- |
| Event Name |  |
| Organization |  |
| Name |  |
| Email |  |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **1** | **Did you face any challenges during the event?** | | | | | | | |
| * No | 1 | Go straight to No.3 | | | | | |
| * Yes | 2 | Please continue | | | | | |
| *Please specify:* | | | | | | | |
| **2** | **From a scale 5 to 1 where 5 means ‘very satisfied’ and 1 means ‘very dissatisfied’, how would you rate your level of satisfaction on the following?** | | | | | | | |
| a | Venue (Location of event)  Please specify: | | | Very dissatisfy |  |  |  | Very satisfied |
|  | Value of money | | | 1 | 2 | 3 | 4 | 5 |
|  | Food and beverages provided | | | 1 | 2 | 3 | 4 | 5 |
|  | Venue facilities | | | 1 | 2 | 3 | 4 | 5 |
|  | Quality of service | | | 1 | 2 | 3 | 4 | 5 |
|  | | | | | | | | |
| b | Ground Handler / DMC /PCO  Please specify: | | | Very dissatisfy |  |  |  | Very satisfied |
|  | Value of money | | | 1 | 2 | 3 | 4 | 5 |
|  | Quality of service | | | 1 | 2 | 3 | 4 | 5 |
|  | Knowledge and expertise | | | 1 | 2 | 3 | 4 | 5 |
|  | | | | | | | | |
| c | Transport and logistics  Please specify: | | | Very dissatisfy |  |  |  | Very satisfied |
|  | Value of money | | | 1 | 2 | 3 | 4 | 5 |
|  | Quality of service | | | 1 | 2 | 3 | 4 | 5 |
|  | Quality of product (Transport Vehicle) | | | 1 | 2 | 3 | 4 | 5 |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | | | | | | | |
| d | Accommodation  Please specify: | | Very dissatisfy |  |  |  | Very satisfied |
|  | Value for money | | 1 | 2 | 3 | 4 | 5 |
|  | Quality of service | | 1 | 2 | 3 | 4 | 5 |
|  | Facilities | | 1 | 2 | 3 | 4 | 5 |
|  | | | | | | | |
| **3** | **Did you achieve the targeted number of delegates or attendees for the event?** | | | | | | |
|  | * Yes | * No | | | | | |
| Please advise final delegate numbers? | | | | | |
|  | | | | | | | |
| **4** | **Do you have any comment, opinion or suggestions on our destination for future improvement?** | | | | | | |
|  |  | | | | | | |
| **5** | **Do you have any other comments, opinions or suggestions for the venue, event supplier, ground handler, transport provider or other products and services provided on how to improve their services?** | | | | | | |
|  |  | | | | | | |